



# INTERNSHIP

Presented By Areli Anguiano

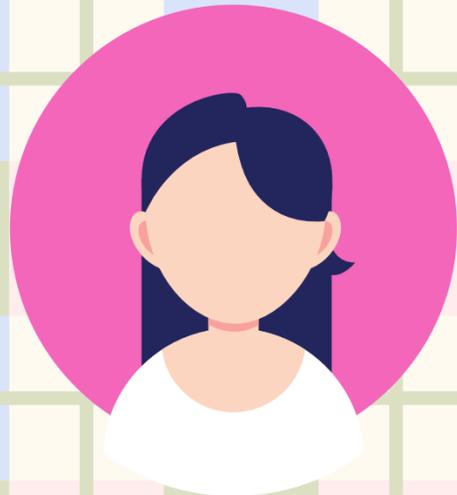
# MY TEAM



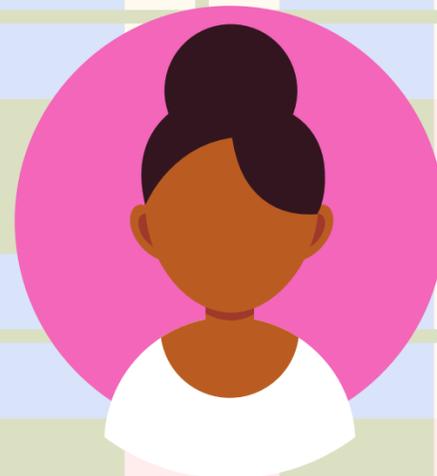
COLBY



DARA



ANDREA

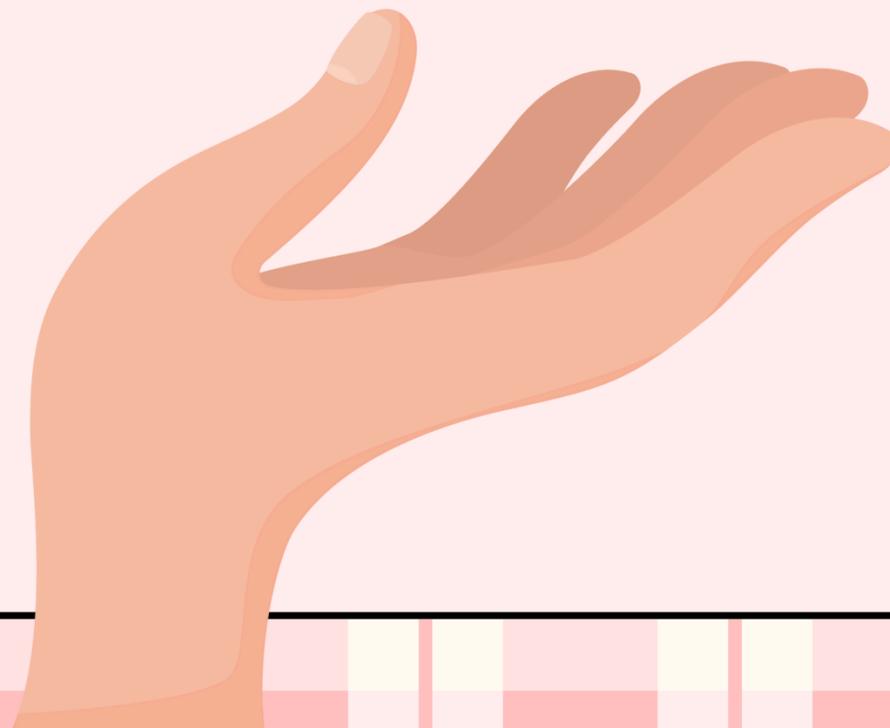
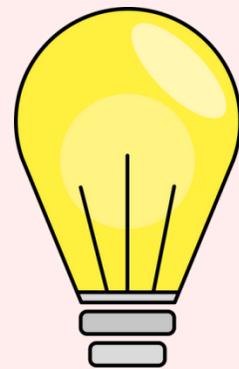


CAMILA



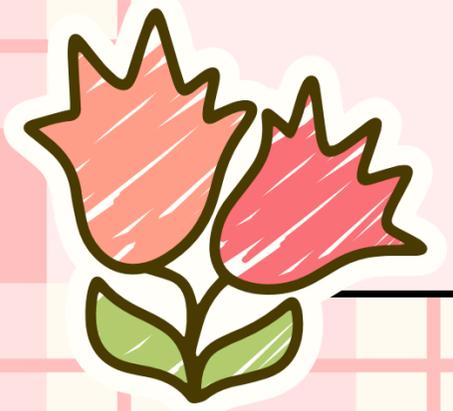
ME

# CONTENT AUTHOR

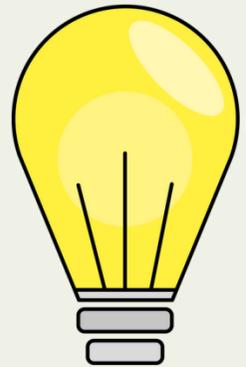


# CONTENT AUTHOR

- Write a wide range of content for trainings, ensuring it is clear, error-free, and consistent.
- Research: Investigating topics to ensure accuracy and provide valuable information
- Peer Review the work of others
- Collaboration: Work with other team members, project stakeholders
- Audience understanding: Tailor the tone and style of content to suit different audiences
- Translate: Based on needs, translate projects from English to Spanish



# PROCESS



01

When I am assigned a new course, I research about it.

02

After that, I create a storyboard and start reaching out to the stakeholders.



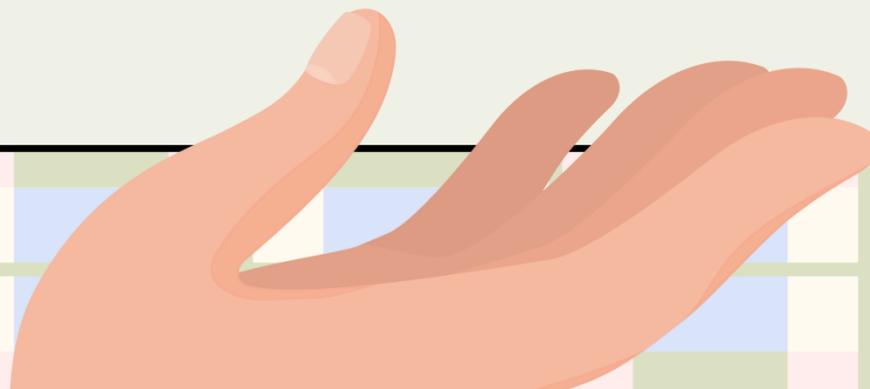
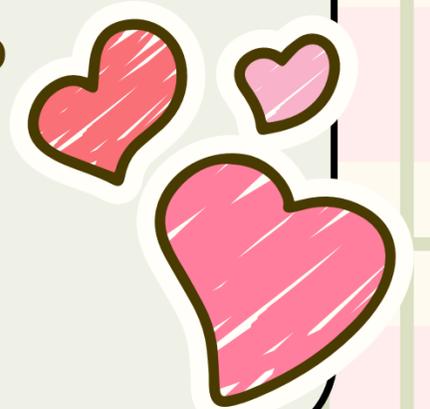
03

Finally, I start creating the course in English and Spanish if needed.



04

After a review process, the course is approved, and I upload it to Bridge so it can be assigned to learners.



# PROJECTS

**Disclaimer: In order to open the links, you will need a free Adobe account**

# CONVENTION PRODUCTS 2025

I worked on this training prior to the doTERRA Convention to inform the call center about the new products being released, so they could educate the members. I created this course in English and Spanish



# MARKETPLACE EMAILS

I worked on this training prior to the doTERRA Convention as a refresher on how to answer marketplace emails and how to handle different situations from members



# PROFESIONALISMO EN CHATS

Profesionalismo en Chats is a course that has only been translated from the English version into Spanish for our learners.

A course like this may take about one to two days to fully translate.



# TARGET TEAM

The target team training was a project for our target team agents so they could receive a refresher about their responsibilities before the doTERRA Convention.



# SKIP TO SAVE

The skip-to-save feature was a project designed to teach learners about a new feature in CRM, and I had a lot of fun completing it because it involved research, extensive communication, and creativity.



# CONNECTED EVENTS

This project aimed to train marketplace agents on the new events platform. I enjoyed creating this from scratch and learning as I went about it. I also met new stakeholders with whom I was able to connect and are now friends.

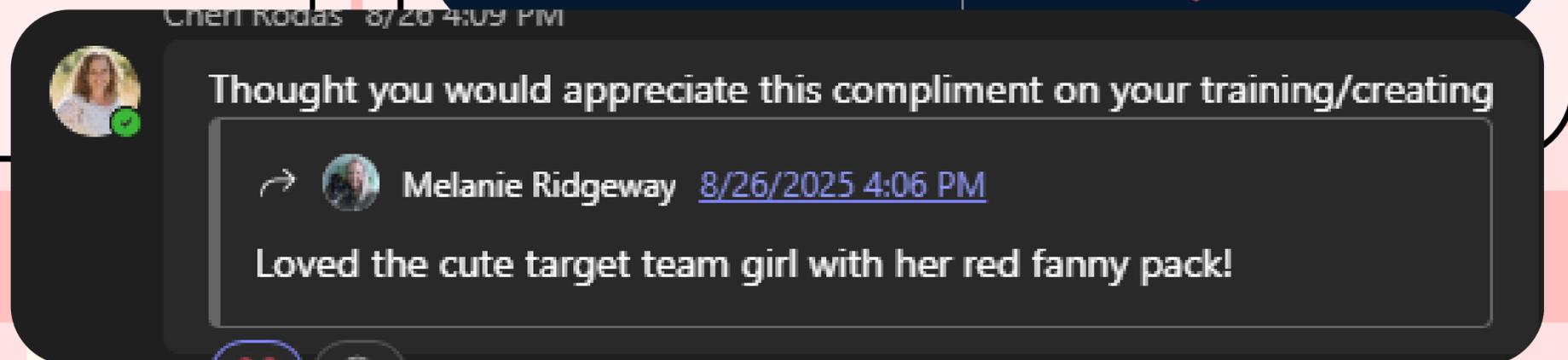
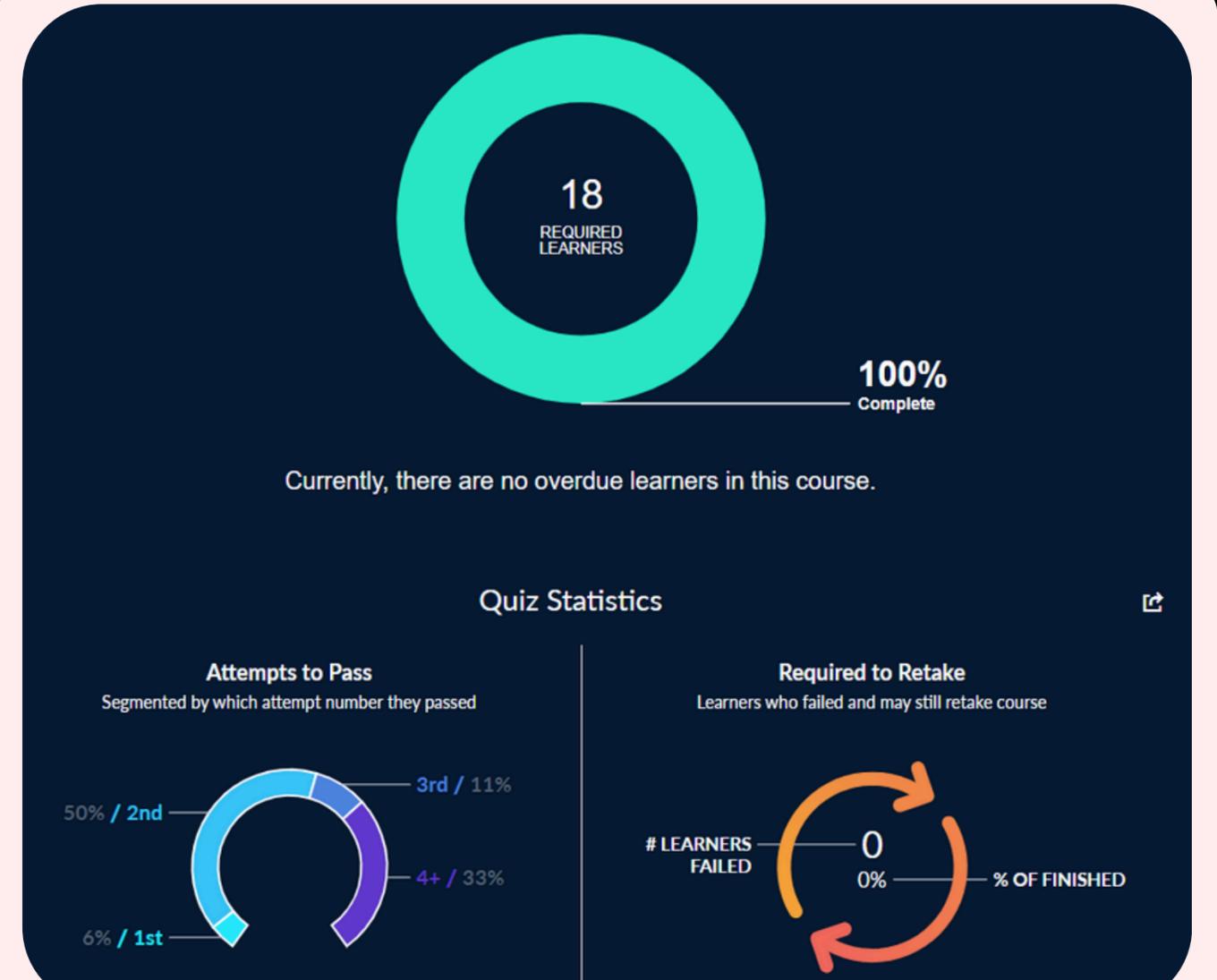


Convention  
Email  
Training

# RESULTS



We can see some results on Bridge and also get comments like this!



# CONCLUSION

In conclusion, this internship has helped me develop meaningful skills in communication, instructional design, teamwork, initiative, and leadership. I feel confident that these skills will continue to support my growth moving forward. I am truly grateful for everyone I have worked with here—their guidance, support, and example have taught me so much and helped me improve in ways I will carry with me throughout my career.



THANK YOU

